



# College Student Personnel Services & Administration Program (CSPA)

MARCH 3, 2011



## CSPA Coordinator's Corner....

*Looking back over the 2009-2010 academic year, my first thoughts are about the 10-year self-study of the CSPA program and about the first group of students to complete their theses. There are separate stories about each of these activities in this newsletter so I hope you will take time to read them. Then there are the student achievement highlights. Following in the footsteps of former CSPA graduates, a group of current students took their place in the National Virtual Case Study competition sponsored by StudentAffairs.com. We now have the distinction of placing in the top five in this national competition for six consecutive years! Another first were theses presentations at NASPA and ACPA by two of the 2010 Graduates, Delcencia Collins and Zach Pharr.*

*We now know that student affairs is not unique to the USA, it is spreading across the globe. In 2008 we had our first international internship; Trista Davis Pickard completed her internship abroad, studying in Mons, Belgium. This summer, Nathan Lynch, is doing his internship at Qingdao University in China.*

*I'll close by saying I've enjoyed this second year as program coordinator and look forward to what 2010-2011 will bring. Thank you all for choosing to be a part of the CSPA program. You have made it the program it is today!*



### Annual Conferences

**CSPA/NASPA Region III Conference.**

**November 6-9, 2010.**

**Marriott Bay Point Resort.**

**Tampa City, Florida**

**CSPA National Conference.**

**March 12-16, 2011.**

**Philadelphia, PA**

**CSPA Conference**

**March 23-30, 2011**

**Timonium, Maryland**

## CSPA Students Complete First Theses in May 2010

This spring five of the CSPA students completed their thesis. The option to complete a thesis, which carries three hours of credit, was first approved for Fall 2009. These students enrolled in a 2-credit hour thesis seminar in Fall 2009 and a one-hour thesis course in Spring 2010. During the spring, the students defended their thesis, and three made conference presentations. As mentioned earlier, Delcencia Collins presented a poster session at NASPA and Zach Pharr presented at ACPA. Megan Youngblood made a presentation to the Arkansas ACPA association at Harding University in April. Kelsey Smy received a \$500 research award from the Arkansas Association of Academic Advisors (ARKAAN) in recognition of her thesis work. All completed theses are housed in Torreyson Library.

Here are the titles of their theses and I can provide contact information if you want to know more about their research.

Collins, Delcencia. (2010). *African American College Students' Attitudes Toward Seeking Counseling.*

Lytle, Sarah. (2010). *Assistive Technology for the Visually Impaired College Student*.

McCracken, Kyle. (2010). *Fraternity Life: Ups, Downs, and How Far We Have Come; A Meta-narrative*.

Pharr, Zach. (2010). *The Effect of Descriptive Social Norms on the Recycling Habits of College Students*.

Youngblood, Megan. (2010). *Capstone Projects in Student Affairs Preparatory Programs*.

Kelsey Smyth is currently completing her thesis titled "First-Generation Student Success at UCA: What Makes It Possible" and expects to defend and complete her degree in August 2010.

### First Ten-year Self-Study Completed for CSPA Program

The site visit for the external program review of the Student Personnel program in Leadership Studies at the University of Central Arkansas was held Monday, February 1, 2010. Prior to the on-site visit, two external reviewers were provided over 150 pages of documentation on the program. Specifically, this self study was designed for the program to illustrate how successfully they met the Arkansas Higher Education Coordinating Board Existing Program Review criteria adopted in October 2008. The policy requires that an internal review (self-study) by institutions, and an external review by consultants of programs, occur every 7-10 years.

The two external reviewers identified for the self-study were Dr. Tony W. Cawthon, Clemson University, and Dr. Maureen Wilson, Bowling Green State University. Prior to the visit, both individuals reviewed the guidelines, the department's self study document, and they identified issues and questions for follow up during the actual site visit. On Monday, February 1, 2010, Dr. Cawthon spent the day with various constituent groups including current and former students, administrators, faculty and professional staff from the Division of Student Affairs.

List below are a few excerpts from the Dr. Cawthon's and Dr. Wilson's report:

**Strengths:** *Current students, alumni and collaborative partners consistently throughout the day spoke to the strength of the curriculum. The breadth of this curriculum emphasis (counseling and administration courses) enhances the likelihood that the program will be able to compete nationally.*

*All constituent groups identified the program faculty as the "glue" of the program. They were reported to be content experts, student-centered, committed to outstanding teaching and instruction, quality research and scholarship, and service.*

*After one day, I saw that the program not only speaks about creating personal relationships with students, but their behavior reflects this philosophy. Graduates of the program are very successful in achieving jobs in student affairs, with 88% getting a job and 86% employed three years out from graduation.*

**Recommendations:** (1) Addition of at least one additional faculty member; (2) more library resources; (3) review existing admissions criteria, especially the GPA and GRE requirements; (4) review the number of hours awarded for thesis credit; (5) increase the number of graduate assistantships; (6) improve communication and collaboration between program and the Division of Student Affairs.

The CSPA faculty has responded to the recommendations with a report that addresses each recommendation.

The full self-study document and the reviewers report, as well as the CSPA faculty response to the consultants evaluation will be placed on the CSPA website:

## 2010 National Virtual Case Study Winners

True to form, another CSPA team was selected as a national case study winner in the “Most Educational” category, taking third place. The 2010 CSPA team consisted of Joe Wheeler, Mike Simpson, Nathan Lynch and James Goin. Each team member received a \$50.00 award.

Past performances by UCA/CSPA grads include Third Place for Most Creative in 2009; Fourth Place in 2008; Second Place in 2007; and Third Place in 2006.

The National Virtual Case Study Competition sponsored by **Student Affairs. Com** is open to graduate students matriculating in a Masters level program in student personnel administration, higher education or counseling for at least six credits during the corresponding Spring semester. This year marked the 9 Annual Virtual Case Study Competition.

Teams were asked to create two, 1-4 minute, New Student Orientation videos. Prizes were awarded for Most Educational and Most Creative. A complete write-up and listing of all the submitted videos is available in the [Spring Edition of \*The Journal of Technology in Student Affairs\*](#).

## CSPA Alumni Enrolled in Doctoral Programs



**Larry Burns (2006).** Texas A & M.

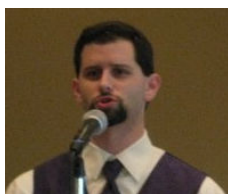


**Mike Freyaldenhoven (2005).** Bowling Green State University

(Successfully passed his preliminary examinations! He now goes on to design a research study exploring the relationship of the residence hall physical environment to the student experience)



**Danny Glassmann (2007).** University of Georgia



**Brian Glick (2006).** Northern Illinois University



**Theresa Hitchcock (2008).** University of Indiana



**Karen Hunter (2007).** Jackson State University



**Justin Long (2007).** University of Southern Mississippi

(see his article in the book: *How to Survive Your Freshman Year*)



**Marianne Price (2007).** University of Northern Colorado



**Tricia Smith (2003).** University of Arkansas at Little Rock



### **Current CSPA Events...**

If you haven't joined the CSPA group on Facebook, we hope you will soon. There is also a CSPA Bookclub and you can join by contacting Jenni Landowsky or Joe Hawkins.

Beginning in Summer 2010 and continuing through the 2010-2011 academic year, the CSPA students will be using wikis and an online product, Prezi, for their class presentations. If you aren't familiar with these two forms of technology, it might be worth your time to find out more about their uses!

One of the 2011 May Graduates, Nathan Lynch wrote a blog about his internship experiences in China (<http://nwlynch.com>) and recently he began collaborating on a national blog with Stuart Brown who coordinates the website studentaffairs.com. There will be more about his national website in the fall semester.

NEEDED:

ing information. As you can  
I don't have information on  
e of our CSPA grads. So, if  
have updates on former  
s and could pass it along to  
I would appreciate it. Just  
l the info to: [ccone@uca.edu](mailto:ccone@uca.edu)

uld appreciate it very much!!

*ry job is a self-portrait  
he person who did  
Autograph your work  
n excellence."*

**at To Do With Your E-  
vsletter After You  
sh Reading It....**

- 1) pass it along to your  
colleagues;
- 2) contact a CSPA alumni  
just to say "hello";
- 3) write Dr. Cone with  
newsletter ideas,  
program suggestions,  
etc.

## WHERE ARE THEY NOW????



### GRADUATES -- CLASS of 2003

Latisha (Rayford) Bullard. Dollarway School District. Pine Bluff. Social Worker.  
Deanna Donough. Kent State University. Kent, Ohio. Academic Advisor. College of Education.  
Sancy Faulk. Central Baptist College, Conway, AR. Vice-President. Student Affairs.  
Shanta Parnell. Sugarland, Texas.  
Patricia Smith. UCA. Conway, AR. Honors College. Program Coordinator. Student Services.  
Julia (Hodo) Wiard. Auburn, AL.

### GRADUATES-- CLASS of 2004

Michelle Anderson. Pulaski Technical College. Little Rock, Arkansas. Director. Student Life & Leadership  
Shaun Boyle. Des Moines, Iowa. Customer Service. Wells Fargo.  
Katherine Case. Austin College. Sherman, Texas. Assistant Director. Residence Life.  
Corey Evans. Los Angeles, CA. Assistant Editor.  
Jeannine Hamilton. UCA. Conway, AR. Academic Outreach.  
Kathy McGee. Aiken, South Carolina.  
Marie Mainard O'Connell. Student. New Brunswick Theological Seminary. New Jersey.  
Nick Wiard. Auburn University. Auburn, Alabama Area Coordinator  
Lindsay (Wygall) Grifford. Conway Chamber of Commerce. Conway, Ar.  
Monelle (Wyman) Wells. Louisiana State University. Baton Rouge, LA. Residence Life.

### GRADUATES-- CLASS of 2005

Jenny Butler. University of Arkansas. Fayetteville, AR. Program Coordinator. Headliner Concert Committee  
and Distinguished Lectures Committee.  
Jeremy Carson. Conway Christian Academy. Conway, AR. Athletic Director.  
Patti Carson. University of Arkansas Community College. Morrilton, AR. Financial Aid.  
Andy Faulkner. UCA. Conway, AR. Director of Cooperative Education.  
Nichole Fest. Indiana University of Pennsylvania. Indiana, PA. Residence Life.  
Mike Freyaldenhoven. Bowling Green State University. Bowling Green, Ohio. Doctoral Graduate Assistant  
for Leadership Programs. Office of Campus Activities  
Lisa Phwandaphwanda. UCA. Conway, AR.  
Towanda Williams. Mississippi University for Women. Columbus, MS. Assistant Director.  
Career Center.  
Gwen Young. Arkansas Tech University. Russellville, AR. Area Coordinator. Residence Life.

### GRADUATES-- CLASS of 2006

Leslie Barger. Austin Peay University. Clarksville, Tennessee. Area Coordinator.  
Larry Burns. UCA. Conway, AR. Division of Undergraduate Studies.  
Jessica Eiland Cates. University of Texas. Arlington, TX. Career Services.  
Almeta Ellis. Philander Smith College. Coordinator for Student Involvement and Leadership.  
Brian Glick. Northern Illinois University. Dekalb, Illinois. Assistant Director. Judicial Affairs.  
Natina Gurley. Old Dominion University. Norfolk, Virginia. Area Coordinator for First Year Living.  
Malinda (Knapp) Jensen. Boise State University. Boise, Idaho. Assistant Director. Residence Life.  
Camie McCall.  
Courtney (Tye) Newkirk. LaVerne, California.  
Jordan O'Roark. Henderson State University, Arkadelphia, AR. Student Activities.  
Colin Stanton. UCA. Conway, AR. Academic Advisor  
Andrew Wiemer. Drury University, Springfield, MO. Director of Leadership and Volunteer Development.

### GRADUATES-- CLASS of 2007

Rachel (Brackett) Austin. Central Baptist College. Conway, Arkansas. Adjunct Instructor.  
Jessie Beal. UCA. Conway, AR. Upward Bound Program.  
Ben Black. University of Iowa. Iowa City, IA. Hall Director.  
Erin Burkholder. University of Wisconsin at Stevens Point. Residence Life.  
Mike Cinson. Walsh University. North, Canton, Ohio. Resident Director.  
Amanda Doyle. Pulaski Technical College. Little Rock, AR. Academic Advisor.  
Rodney Franks. Western Carolina University. Cullowhee, North Carolina. Residence Life.  
Danny Glassmann. Graduate Student. University of Georgia.  
Matthew Graham. Texas A&M. Galveston, TX. Residence Life.  
Shereada Harrell. Arkansas State University. Jonesboro, AR. Career Planning and Placement Coordinator.  
Karen Hunter. Lane College, Jackson, Tn. Director of Student Support Services  
Kasi Jones. Purdue University. West Lafayette, Indiana. Director of Orientation.  
Kathy Jones. Southern Indiana University. Evansville, Indiana. Program Advisor. Student Activities.  
DeAira Kennemer. Arkansas State University-Beebe. Beebe, Arkansas. Retention Coordinator.  
Courtney Leach. Community Connections. Conway, AR. Coordinator

Justin Long. University of Southern Mississippi. Hattiesburg, MS. Assistant Director for Assignments & Student Relations.

Erin McPherson. McDonald County Schools. Cape Girardeau, MO. Elementary Teacher.

Apiradee Ngamkamolrat. Indiana University. Graduate Student. Elementary Education

Zach Perrine. Little Rock, Arkansas.

Marianne Price. University of Northern Colorado. Greeley, CO. Hall Director & First Year Programs.

Brad Wolf. California State University- Chico State. Chico, CA. Residence Community Coordinator.

Kien Yow. Kuala Lumpur, Malaysia.

## **GRADUATES-- CLASS of 2008**

Amanda Allen. CUNY- Brooklyn. Assistant Grants Specialist.

Mike Allen. CUNY-Brooklyn.

Nanette Fitzhugh. Fort Hays State University. Hays, KS. Coordinator of Virtual Advising and Student Services

Lindsay Hackmann. Missouri.

NaTonya Hale. Hendrix College, Conway, AR. Director of Student Activities.

LaCresha Henderson. Texas Christian University, Abilene, TX. Residence Life.

Theresa Hitchcock. Indiana University. Bloomington, IN. Academic Advisor

Danielle Joannette. University of Albany, Albany, NY. Residence Life.

Brandi Mair. Southern Illinois University. Carbondale, Illinois. Residence Life.

LaTonya Matheney. Milton Hershey Schools. Hershey, PA.

NuRodney Prad. Temple University. Philadelphia, Pennsylvania. Residence Life.

Nadia Roberts. University of Georgia. Athens, Georgia. Assistant Area Coordinator. Residence Life.

Rikki Turner. University of Arkansas. Little Rock. Residence Hall Director/Student Development Specialist.

April Smith. Texas A&M. College Station, Texas. Residence Life.

Casey Stephens. Paul Mitchell. North Little Rock, AR. Admissions Leader.

Justin Varghese. Texas A&M. College Station, Texas. Residence Life

Edman Wilkes. UCA. Conway, Arkansas. Registrar's Office.

Steven Yeagley. Southern Illinois University. Carbondale, Illinois. Residence Life.

## **GRADUATES-- CLASS of 2009**

Dahlia Ashford. Eastern Kentucky University. Richmond, KY. Residence Life.

Shunverie Barrientez. Little Rock, Arkansas.

Thomas Bruick. Western Kentucky University. Bowling Green, KY. Residence Life.

Pat Coats. Texas A&M. Texarkana, Tx. Retention Coordinator.

Connie Gardner. Union University. Schenectady, NY. Residence Life.

Rachel Hanson. Teacher. GED Program. Camp Robinson. Little Rock, AR

Joseph Hawkins. Lincoln College- Normal. Normal, Illinois. Assistant Director of Residential and Student Life.

Crystal Henry. University of Southern Mississippi. Hattiesburg, MS. Residence Life.

Janice Hicks. Western Kentucky University. Bowling Green, KY. Residence Life.

Tiffany Johnson. UCA. Conway, AR. Career Services. Program Coordinator.

Arch Jones, Jr. UCA. Conway, AR.

Jennifer Landowski. Simpson College. Indianola, IA. Residence Life.

Martha Matlock. University of Georgia. Athens, Georgia. Residence Life.

Trista Davis Pickard. Kansas

Mohammad Rahman. University of Texas - Dallas. Internship Coordinator.

Justin Rasnick. Young Life Program. Denver, Colorado.

Holly Rehner. New Brunswick, Ohio.

Chris Riggins. UCA. Conway, AR. Office of Admissions.

Daniel Sheets. Florida State University. Tallahassee, FL. Residence Life.

Erin Vaughn. Louisiana State University. Baton Rouge, LA. Residence Life.

## **GRADUATES-- CLASS of 2010**

Katie Bruich. UCA. Conway, AR. Financial Aid.

Ricky Clark. Mercer College. Atlanta, Georgia. Area Coordinator. Residence Life.

Delcenia Collins. Kansas State University. Manhattan, Kansas. Residence Hall Coordinator.

John Crews. Hendrix College. Conway, Arkansas. Area Coordinator. Residence Life.

Brian Francis. Maryville College. Maryville, Tennessee. Academic Advisor

Erica Fulton. Conway, Arkansas.

Jinai Gordon. Chicago, Illinois.

Jenny Kyle. (Aug. 2010). UCA. Conway, AR. Admissions Office.

Allison Landrum. (Dec. 2010). Conway, AR.

Sarah "Hutch" Hutchinson Lytle. University of Tulsa. Tulsa, Oklahoma. Residence Life.

Kyle McCracken. Stephen F. Austin University. Nacogdoches, Texas. Area Coordinator. Residence Life.

Tassia Pavilhao. University of Minnesota-Twin Cities. Residence Hall Director.

Zach Pharr. Hot Springs, Arkansas.

Malcom Smith. Pulaski Technical College. Little Rock, Arkansas. Financial Aid.

Kelsey Smyth. (Aug. 2010) UCA. Conway, AR. Academic Advisor.

Christian Wells. University of North Florida. Jacksonville, Florida. Area Coordinator. Residence Life.

Korey West. Valparaiso University. Valparaiso, Indiana. Residence Learning Coordinator.

Andy Winkelman. UCA. Conway, AR. Student Life.  
Megan Youngblood. Springdale, Arkansas.

## CSPA Graduate Map



The CSPA program has a total of 116 students who will complete their degree programs by December 2010 (113 completed by May 2010). The graduates are located in 27 states. As of July 1, 2010, the program has a 82% (95/116) placement rate within the field of student affairs in higher education.

Of the 21/116 (18%) who are not in higher education:

- 10 - Still actively seeking employment in the field
- 4- Employed in fields outside of higher education
- 3- Graduate school full-time
- 2 - Homemaker
- 2 - Unknown employment status

Alabama	Arkansas	California	Colorado	Florida	Georgia	Idaho	Illinois	Indiana	Iowa
2	42	3	2	2	4	1	5	6	3
Kansas	Kentucky	Louisiana	Minnesota	Mississippi	Missouri	New Jersey	New York		
3	3	2	1	3	3	1	4		
North Carolina	Ohio	Oklahoma	Pennsylvania	South Carolina	Tennessee	Texas			
1	4	1	2	1	3	10			
Virginia	Wisconsin	Malaysia	Unknown						
1	1	1	1						

\*Total - 116 (includes 3 CSPA grads who will complete in August or December 2010)

## THE 2010-2011 CSPA FACULTY

Dr. Charlotte Cone, CSPA Program Coordinator  
 Dr. Tom Pilgreen, Assistant Professor  
 Dr. Kathy Clayborn, Adjunct Faculty  
 Dr. Ernie Ness, Adjunct Faculty  
 Dr. Johnny Purvis, Adjunct Faculty  
 Mrs. Charlotte Strickland, Adjunct Faculty

### LEADERSHIP QUOTES

#### Gail Sheehy

The secret of a leader lies in the lessons he has faced over the whole course of his life and the habit of attention he develops in meeting those tests.

#### Ray Kroc

The quality of a leader is reflected in the standards they set for themselves.

#### Anna Eleanor Roosevelt

It is not fair to ask of others what they are unwilling to do yourself.

#### Mary D. Poole

Leadership should be more participative than directive, more enabling than performing.

#### Indira Gandhi

My grandfather once told me that there were two kinds of people: those who do the work and those who take the credit. He told me to try to be in the first group. There is much less competition.