



College Student Personnel Services & Administration Program (CSPA)

MARCH 18, 2010



Annual Conferences

CSPA/NASPA Region III Conference.

November 7-9, 2009.

Franklin Marriott Cool Springs.

Franklin, Tennessee

CSPA Conference 2010.

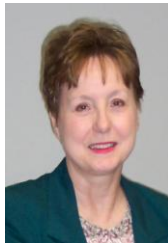
March 6-11, 2010.

Chicago, Illinois

CSPA Conference

March 20-24, 2010

Boston, Massachusetts



CSPA Coordinator's Corner....

As I reflect on my first year as the CSPA Coordinator, I have a difficult time believing how fast the days and weeks have flown by! Like so many other years, there were changes...some good and some that were challenging for the program and for UCA.

The program highlights for the year included the development of the thesis option for CSPA students. Like many other good suggestions, the students entering the program in fall 2008 initiated the idea, did the research, developed the proposal and we received approval to offer credit classes beginning in Fall 2009. Another highlight was the trip to China. Dr. Ness and I have always wanted CSPA students to become immersed in another university and the twelve students who traveled to Qingdao University had this opportunity. In January 2009, Dr. Tom Pilgreen became the second full-time faculty member in the CSPA program. He holds a twelve-month, tenure tracked position and is spending his time learning new technology and working on his research agenda, as well as teaching full-time



CSPA FULL-TIME FACULTY POSITION ADDED

Dr. Thomas Pilgreen, one of the first faculty members in the CSPA program became the second full-time faculty member, starting January 2009. He has taught a number of the courses in the program and has been instrumental in building the curriculum. He will be teaching the new Assessment Course in the fall, as well as the research methods course and assisting with the revised Practicum course.

Dr. Pilgreen received his PhD in 1995 in Counselor Education and Student Development from Mississippi State University; and M.S. in Counselor Education-Student Development from Mississippi State University in 1987. He holds a B.S. (1984) in Finance/Marketing from the University of North Alabama.

Dr. Pilgreen has more than 25 years of work experience in student affairs administration, admission, housing and finance. His research interests are: Student affairs professional identity, recruiting and retention of student affairs professionals, and financial issues in higher education.

When asked for a statement on his acceptance of the tenure-track position he said:

"I absolutely love having the opportunity to teach full-time and to be able to conduct various research projects. The classroom was always the favorite part of my day, so to have the

opportunity to do this all day everyday is indeed a dream come true. It makes such a difference to be able to interact with our students on a daily basis to discuss both in-class and out-of-class issues. I may just be one of the luckiest people in America.”

CURRICULUM REVISIONS...next verse

Thesis Credit Option

Students now have the opportunity to write a thesis for credit. This is an optional course which means that students still complete 42 hours to graduate. If they choose this option they do not have to take the Grant Writing course, and they do not take the Comprehensive exam.

The course is designed for those graduate students who are seriously thinking about entering a doctoral-level program soon after graduating. Entering a thesis course involves writing a concept paper and obtaining departmental approval, as well as securing a 3-member thesis committee. Students in the CSPA thesis course will be required to submit their work to a journal and to a professional association for a program presentation. Next year's e-newsletter will feature the work of this first group of students.

Policy Changes

1. Transfer Hour Limit – Students can transfer in a total of nine (9) credit hours from other accredited institutions, with approval from the department chair. Grades do not transfer, but must be at least a "B" or higher for consideration
2. "C" Credit Policy – CSPA students can earn no more than nine (9) hours of "C" credit and a 3.0 cumulative GPA to stay enrolled in the program. Any student with more than 9 hours of "C" credit will be subject to dismissal.

Multicultural Class Visits China



Photo by John Crews

Twelve students and three faculty members visited the cities of Beijing and

Qingdao, China from May 16- 29, 2009. The group spent the first three days in Beijing and then took a six-hour train trip to Qingdao. All of the students and faculty were housed in the international residence facility on the Qingdao University campus.

Qingdao University officials provided the group with the opportunity to meet and interact with their student affairs and academic affairs faculty, staff and students. Qingdao University has about 34,000 students including a large international population since it is located on the coast of China.

Brian Francis, 2009-2010 GASP President had this to say about his experience " *This trip has been one of the best experiences of my life. Thanks to the faculty and staff at Qingdao University, I have learned a great deal about Chinese culture and education. Thank you for such a wonderful opportunity!*"

CSPA Students Win Virtual Case Study Award.... Again...

True to form, another CSPA team was selected as a case study winner in the "Most Creative" category taking third place. The 2009 CSPA team consisted of Jenny Kyle, Korey West, Tassia Pavilhao and Danny Sanchez. A write-up of the winners along with links to each team project was published in the Spring 2009 edition of [Student Affairs Online](#). Past performances by UCA/CSPA grads include Fourth Place in 2008; Second Place in 2007; and Third Place in 2006.

The National Virtual Case Study Competition sponsored by **Student Affairs. Com** is open to graduate students matriculating in a Masters level program in student personnel administration, higher education or counseling for at least six credits during the corresponding Spring semester. This year marked the 8 Annual Virtual Case Study Competition.

Teams were asked to create two 1-3 minute Resident Assistant training videos. 32 teams submitted a total of 64 final presentations for this year's competition. [Click here to read the full case study scenario.](#)

DO YOU HAVE THE TIME?

As the program continues to develop, there are additional professional growth opportunities that we would like to offer our current CSPA graduates. Here are some ways that you as alumni could help other new professionals.

MENTORSHIP. Graduate students can benefit from your guidance and advice. If you want to volunteer to mentor one current graduate student please let me know. This could be face-to-face, but it can also be through e-mail or phone contacts.

EMPLOYMENT PREPARATION PROJECT. If you have time to review resumes or set up mock phone interviews, please let me know. We plan to review resumes and cover letters in late October and November 2009, before students start applying for positions.

CSPA Alumni Enrolled in Doctoral Programs



Larry Burns (2006). Texas A &M.



Mike Freyaldenhoven (2005). Bowling Green State University



Danny Glassmann (2007). University of Georgia



Theresa Hitchcock (2008). University of Indiana



Marianne Price (2007). University of Northern Colorado



Tricia Smith (2003). University of Arkansas at Little Rock

HELP NEEDED:

ing information. As you can
I don't have information on
e of our CSPA grads. So, if
have updates on former
s and could pass it along to
I would appreciate it. Just
d the info to: ccone@uca.edu

ould appreciate it very much!!

*Every job is a self-portrait
of the person who did
it. Autograph your work
with excellence."*

**What To Do With Your E-
Newsletter After You
Finish Reading It.....**

- 1) pass it along to your
colleagues;
- 2) contact a CSPA alumni
just to say "hello";
- 3) write Dr. Cone with
newsletter ideas,
program suggestions,
etc.

WHERE ARE THEY NOW????



GRADUATES -- CLASS of 2003

Latisha (Rayford) Bullard. Dollarway School District. Pine Bluff. Social Worker.
Deanna Donough. Kent State University. Kent, Ohio. Academic Advisor in College of Education.
Sancy Faulk. Central Baptist College, Conway, AR. Vice-President for Student
Affairs.
Shanta Parnell. Sugarland, Texas.
Patricia Smith. UCA. Honors College. Program Coordinator. Student Services.
Julia (Hodo) Wiard. Auburn, AL.

GRADUATES-- CLASS of 2004

Michelle Anderson. UCA. Residence Life.
Shaun Boyle. Des Moines, Iowa. Customer Service with Wells Fargo.
Katherine Case. Austin College. Sherman, Texas. Residence Life.
Corey Evans. Los Angeles, Ca. Assistant Editor.
Jeannine Hamilton. UCA. Academic Outreach.
Kathy McGee. Aiken, South Carolina.
Marie Mainard O'Connell. Student. New Brunswick Theological Seminary. New Jersey.
Nick Wiard. Auburn University. Auburn, Alabama. Area Coordinator
Lindsay (Wygol) Grifford. UCA. Student Affairs. Orientation Coordinator.
Monelle (Wyman) Wells. Louisiana State University. Baton Rouge, LA. Residence Life.

GRADUATES-- CLASS of 2005

Jenny Butler. University of Arkansas. Fayetteville, AR. Program Coordinator. Headliner Concert Committee
and Distinguished Lectures Committee.
Jeremy Carson. UCA. Academic Advising - Athletics.
Patti Carson. University of Arkansas Community College. Morrilton, AR. Financial Aid.
Andy Faulkner. UCA. Director of Cooperative Education.
Nichole Fest. Indiana University of Pennsylvania. Indiana, PA. Residence Life.
Mike Freyaldenhoven. Bowling Green State University. Bowling Green, Ohio. Residence Life.
Lisa Phwandaphwanda. Graduate Student. UCA. Dept. of Psychology and Counseling
Towanda Williams. Mississippi University for Women. Columbus, MS. Assistant Director.
Career Center.
Gwen Young. Arkansas Tech University. Russellville, AR. Area Coordinator. Residence Life.

GRADUATES-- CLASS of 2006

Leslie Barger. Austin Peay University. Clarksville, Tennessee. Area Coordinator.
Larry Burns. UCA. Division of Undergraduate Studies.
Jessica Eiland Cates. University of Texas. Arlington, TX. Career Services.
Almeta Ellis. Philander Smith College. Coordinator for Student Involvement and Leadership.
Brian Glick. Northern Illinois University. Dekalb, Illinois. Assistant Director of Judicial Affairs.
Natina Gurley. Colgate University. Hamilton, NY. Residence Life.
Malinda (Knapp) Jensen. Southern Illinois University @ Carbondale, IL. Hall Director.
Camie McCall.
Courtney (Tye) Newkirk. LaVerne, California.
Jordan O'Roark. Henderson State University. Arkadelphia, AR. Student Activities.
Colin Stanton. University of Arkansas at Little Rock. Office of Campus Life
Andrew Wiemer. Drury University, Springfield, MO. Director of Leadership and Volunteer Development.

GRADUATES-- CLASS of 2007

Rachel (Brackett) Austin. Central Baptist College. Conway, AR. Dean of Students.
Jessie Beal. UCA. Conway, AR. Upward Bound Program.
Ben Black. University of Iowa. Iowa City, IA. Hall Director.
Erin Burkholder. University of Wisconsin at Stevens Point. Residence Life.
Mike Cinson. Walsh University. North, Canton, Ohio. Resident Director.
Rodney Franks. Western Carolina University. Cullowhee, North Carolina. Residence Life.
Danny Glassmann. Graduate Student. University of Georgia.
Matthew Graham. Texas A&M. Galveston, TX. Residence Life.
Shereada Harrell. Arkansas State University. Jonesboro, AR. Career Planning and Placement Coordinator.
Karen Hunter. Lane College, Jackson, Tn. Director of Student Support Services
Kasi Jones. Purdue University. West Lafayette, Indiana. Director of Orientation.
Kathy Jones. Southern Indiana University. Evansville, Indiana. Program Advisor. Student Activities.
DeAira Kennemer. Philander Smith College. Little Rock, AR. Freshman Advising Coordinator
Courtney Leach. Community Connections. Conway, AR. Coordinator
Justin Long. University of Southern Mississippi. Hattiesburg, MS. Residence Life.

Erin McPherson. McDonald County Schools. Cape Girardeau, MO. Elementary Teacher.
Apiradee Ngamkamolrat. Indiana University. Graduate Student. Elementary Education
Zach Perrine. Hendrix College. Conway, AR. Residence Life.
Marianne Price. University of Northern Colorado. Greeley, CO. Hall Director & First Year Programs.
Amanda (Doyle) Tanner. Pulaski Technical College. Little Rock, AR. Academic Advisor.
Brad Wolf. California State University- Chico State. Chico, CA. Assistant Residence Community Coordinator.
Kien Yow. Mississippi State University. Mississippi, MS. Residence Life.

GRADUATES-- CLASS of 2008

Amanda Allen. CUNY- Brooklyn. Assistant Grants Specialist.
Mike Allen. Living in New York.
Lindsay Hackmann. Missouri.
NaTonya Hale. Hendrix College, Conway, AR. Director of Student Activities.
LaCresha Henderson. Texas Christian University, Abilene, TX. Residence Life.
Theresa Hitchcock. Indiana University. Bloomington, IN. Academic Advisor
Danielle Joannette. University of Albany, Albany, NY. Residence Life.
Brandi Mair. Southern Illinois University. Carbondale, Illinois. Residence Life.
LaTonya Matheney. Milton Hershey Schools. Hershey, PA.
NuRodney Prad. Temple University. Philadelphia, Pennsylvania. Residence Life.
Nadia Roberts. University of Georgia. Athens, Georgia. Assistant Area Coordinator. Residence Life.
Rikki Turner. University of Arkansas. Little Rock. Residence Hall Director/Student Development Specialist.
April Smith. Texas A&M. College Station, Texas. Residence Life.
Casey Smith. Paul Mitchell. North Little Rock, AR. Admissions Leader.
Justin Varghese. Texas A&M. College Station, Texas. Residence Life
Edman Wilkes. UCA. Registrar's Office. Conway, Arkansas.
Steven Yeagley. Southern Illinois University. Carbondale, Illinois. Residence Life.

GRADUATES-- CLASS of 2009

Dahlia Ashford. Eastern Kentucky University. Richmond, KY. Residence Life.
Shunverie Barrientez. Georgia.
Thomas Bruick. Western Kentucky University. Bowling Green, KY. Residence Life.
Pat Coats. UCA. Academic Advising Center. Conway, AR.
Trista Davis. Kansas
Connie Gardner. Union University. Schenectady, NY. Residence Life.
Rachel Hanson.
Joseph Hawkins. Lincoln College- Normal. Normal, Illinois. Assistant Director of Residential and Student Life.
Crystal Henry. University of Southern Mississippi. Hattiesburg, MS. Residence Life.
Janice Hicks. Western Kentucky University. Bowling Green, KY. Residence Life.
Tiffany Johnson.
Arch Jones, Jr. UCA. Office of Admissions. Conway, AR.
Jennifer Landowski. Simpson College. Indianola, IA. Residence Life.
Martha Matlock. University of Georgia. Athens, Georgia. Residence Life.
Mohammad Rahman. University of Texas – Dallas. Internship Coordinator.
Justin Rasnick. Young Life Program. Denver, Colorado.
Holly Rehner.
Chris Riggins. UCA. Office of Admissions. Conway, AR.
Daniel Sheets. Florida State University. Tallahassee, FL. Residence Life.
Erin Vaughn. Louisiana State University. Baton Rouge, LA. Residence Life.

CSPA Graduate Map



From 2003 until May 2009, the CSPA program has graduated 96 students who are employed in 22 states. As of July 2009 the program had a 91% placement rate and we are confident that some of grads who are still looking for positions, will be employed by September 2009.

Alabama	2	Arkansas	32	California	3	Colorado	2	Florida	1	Georgia	4	Illinois	5	Indiana	4	Iowa	3
Kansas	1	Kentucky	3	Louisiana	2	Mississippi	4	Missouri	3	New Jersey	1	New York	5	North Carolina	1		
Ohio	3	Pennsylvania	3	Tennessee	1	Texas	8	Wisconsin	1	Unknown	4						

LEADERSHIP QUOTES

Gail Sheehy

The secret of a leader lies in the tests he has faced over the whole course of his life and the habit of preparation he develops in meeting those tests.

Ray Kroc

The quality of a leader is reflected in the standards they set for themselves.

Anna Eleanor Roosevelt

It is not fair to ask of others what you are unwilling to do yourself.

Mary D. Poole

Leadership should be more participative than directive, more enabling than performing.

Indira Gandhi

My grandfather once told me that there were two kinds of people: those who do the work and those who take the credit. He told me to try to be in the first group. There is much less competition.



Grad News & Notes Received Recently.....

Marriages:



1. **Brian Glick (2006)** and Jenny were married in 2009.



Danny Glassmann (2007) is our first CSPA grad to enter a doctoral program on a full-time basis. He has an assistantship at the University of Georgia. We wish him all the best. He will be doing a blog about his graduate school experiences at: <http://blog.glassmann.org>

THE 2009-2010 CSPA FACULTY

Dr. Charlotte Cone, CSPA Program Coordinator
Dr. Tom Pilgreen, Assistant Professor
Dr. Ernie Ness, Adjunct Faculty

